**L&SC Services to Support Patients with Sight Loss**

The following pages detail the Low Vision, ECLO, Voluntary and Statutory services available in different parts of Lancashire & South Cumbria.

*None of these resources require someone to be registered Sight Impaired / Severely Sight Impaired in order to receive assistance.*

**Low Vision Service:** A clinically informed evaluation of the impact of sight loss on an individual and identification of a variety of strategies to meet the resulting challenges. Making best use of remaining vision using magnifiers, lighting, visual aids, and sight training strategies.

**Eye Clinic Liaison Officer (ECLO):** The link between primary and secondary care clinical services and non-clinical support services for people with sight loss. ECLO’s provide emotional support, practical advice, impartial information, guidance, and advocacy and connect with other community resources.

**Local Council:** Statutory support and rehabilitation via Rehabilitation Officers for the Visually Impaired (ROVIs).

**Voluntary & Community Organisations:** Charities and other groups that provide a wide range of support services.

**National Charities**

|  |  |  |
| --- | --- | --- |
| **Sightline** | Charity based in NW England offering a free telephone-based befriending service designed to reduce loneliness and isolation for anyone living with a visual impairment. | [**sightline.org.uk**](http://sightline.org.uk/) |
| **Guide Dogs** | Support to live actively, independently, and well with sight loss | [**guidedogs.org.uk**](http://guidedogs.org.uk/) |
| **RNIB** | Inspiring people with sight loss to transform their personal experience | [**rnib.org.uk**](http://rnib.org.uk/) |
| **Macular Society** | There is no need to face macular disease alone | [**macularsociety.org**](http://macularsociety.org/) |
| **Glaucoma UK** | Supporting people to live well with glaucoma | [**glaucoma.uk**](https://glaucoma.uk/) |
| **Blind Veterans** | Helping blind ex-Service people lead independent and fulfilling lives | [**blindveterans.org.uk**](http://blindveterans.org.uk/) |
| **Deaf Blind UK** | Showing people that there can be a life beyond deafblindness | [**deafblind.org.uk**](http://deafblind.org.uk/) |
| **SeeAbility** | Supporting people who have learning disabilities or autism | [**seeability.org**](http://seeability.org/) |
| **Sense** | For everyone living with complex disabilities | [**sense.org.uk**](http://sense.org.uk/) |

**L&SC Services to Support Patients with Sight Loss**

**Barrow-in-Furness and Grange-over-Sands**

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| --- | --- |
| **Community Low Vision Service** | Lead community provider: [**Primary Eyecare Services**](https://primaryeyecare.co.uk/)See appendix for participating practices, but also including;**Vision Support Barrow & District (VSBD)**Primary care ophthalmic referrals via OPERAWeb: <https://vsbd.org.uk/>Email: info@vsbd.org.ukPhone: 01229 440 556 Location: VSBD Vision Support Centre67-69 Cavendish Street, Barrow in Furness, LA14 1QDAlso available at Peninsula Medical CentreKents Bank Road, Grange-over-Sands, LA11 7DJ*Ros Killip (Dispensing Optician)**Paediatric Low Vision** Contact ‘Sight Advice South Lakes’ (Kendal), or ECLO
* Ensure patient is know to paediatric ophthalmology
 |
| **ECLO** | *Adele Williams (VSBD)*adele.williams@vsbd.org.ukLocation: VSBD Vision Support Centre – see above. |
| **Local Voluntary / Community** | Vision Support Barrow and District (VSBD)[vsbd.org.uk](http://vsbd.org.uk/) |
| **Local Council** | Westmorland & Furness Council Adult Social CarecustomerservicesASC@westmorlandandfurness.gov.ukPhone: 0300 373 3301ROVI: *Ali Hassan* |

**L&SC Services to Support Patients with Sight Loss**

**Kendal area**

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| **Community Low Vision Service** | Lead community provider: [**Primary Eyecare Services**](https://primaryeyecare.co.uk/)See appendix for participating practices, but also including;**Sight Advice South Lakes**Primary care ophthalmic referrals via OPERAWeb: [sightadvice.org.uk](http://sightadvice.org.uk/)Email: info@sightadviceorg.ukPhone: 01539 769055Location: The Bradbury Centre116 Highgate, Kendal, LA9 4HE*Tim Ward and Jackie Bateman (SASL)**Paediatric Low Vision:** Contact ‘Sight Advice South Lakes’ as above, or ECLO.
* Ensure patient is know to paediatric ophthalmology
 |
| **ECLO** | *Sarah Stoddard (SASL)* sarah@sightadvice.org.uk*Tim Ward (SASL)* [tim@sightadvice.org.uk](file:///C%3A%5CUsers%5CSaraCook%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5C43D986ST%5Ctim%40sightadvice.org.uk)Location: Westmorland General Hospital or SASL - see above. |
| **Local Voluntary / Community** | Sight Advice South Lakes – see above[sightadvice.org.uk](http://sightadvice.org.uk/) |
| **Local Council** | Westmorland and Furness CouncilAli.Hassan@WestmorlandandFurness.gov.ukContact: Ali Hassan[Carol.Prescott@WestmorlandandFurness.gov.uk](file:///C%3A%5CUsers%5CSaraCook%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5C43D986ST%5CCarol.Prescott%40WestmorlandandFurness.gov.uk)Contact: Carol Prescott0300 373 3300 |

**L&SC Services to Support Patients with Sight Loss**

**Lancaster & Morecambe**

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| **Community Low Vision Service** | Lead community provider: [**Primary Eyecare Services**](https://primaryeyecare.co.uk/)See appendix for participating practices, but also including;**Galloways Society (Morecambe)**Primary care ophthalmic referrals via OPERAWeb: [galloways.org.uk](https://galloways.org.uk/)Email: referrals.galloways@nhs.netNHS.net:galloways.lowvision@nhs.netPhone: 01772 744 148Location: ‘Brew Me Sunshine’, 12 Victoria StreetMorecambe, LA4 4AH*Glen Sheader – Low Vision Lead**Paediatric Low Vision** Contact Galloways as above, or ECLO
* Ensure patient is known to paediatric ophthalmology
 |
| **ECLO** | *Sharon Thomas (Galloways)*sharon.thomas40@nhs.netsharon.thomas@galloways.org.ukLocation: Royal Lancaster Infirmary + Galloways – see above |
| **Local Voluntary / Community** | Galloways – see above[Galloways.org.uk](http://galloways.org.uk/) |
| **Local Council** | [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)Tel: 0300 123 6720csc.acscustomerservices@lancashire.gov.uk |

**L&SC Services to Support Patients with Sight Loss**

**Preston & Chorley**

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| **Community Low Vision Service** | Lead community provider: [**Primary Eyecare Services**](https://primaryeyecare.co.uk/)See appendix for participating practices, but also including;**Galloways Society (Preston and Chorley)**Primary care ophthalmic referrals via OPERAWeb: [galloways.org.uk](https://galloways.org.uk/)Email: referrals.galloways@nhs.netPhone: 01772 744 148Location: Howick Park Avenue, Preston, PR1 0LSLocation: 1A Farrington Street, Chorley, PR7 1DY*Glen Sheader – Low Vision Lead***Additional Resource:**UCLAN Eye Health ClinicLow Vision Aid Assessments available for a nominal feeContact Hannah Ward (Clinic Co-ordinator)01772 89 1900 EyeClinic@uclan.ac.uk |
| **Hospital Low Vision Service** | **Adult and Paediatric Low Vision Service at****Lancashire Teaching Hospitals Trust**Locations: Royal Preston and Chorley District Hospitals(Also at Avenham Health Centre for Paediatrics)*Razia Choksi (Orthoptist)*Internal Referrals & Contact : OrthopticsLVA@lthtr.nhs.uk Referral from Primary Care via standard referral pathway |
| **ECLO** | *Paula Haughton (Galloways)*paula.houghton2@nhs.netpaula.houghton@galloways.org.ukLancashire Eye Centre + Galloways – see above |
| **Local Voluntary / Community** | Galloways – see above[Galloways.org.uk](http://galloways.org.uk/) |
| **Local Council** | [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)Tel: 0300 123 6720csc.acscustomerservices@lancashire.gov.uk |

**L&SC Services to Support Patients with Sight Loss**

**Pennine Lancashire & Blackburn with Darwen**

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| **Community Low Vision Service** | Lead community provider: [**Primary Eyecare Services**](https://primaryeyecare.co.uk/)See appendix for participating practices, but also including;**Galloways Society (Accrington)**Primary care ophthalmic referrals via OPERAWeb: [galloways.org.uk](https://galloways.org.uk/) Email: referrals.galloways@nhs.netPhone: 01772 744 148Location: Hindburn Community Resource Centre,Cannon Street, Accrington, BB5 2ER*Glen Sheader – Low Vision Lead* |
| **Hospital Low Vision Service** | **Adult and Paediatric Low Vision Service at****Royal Blackburn & Burnley General Hospitals***Zakir Ghanchi (Orthoptist)*Adult service caters for people with learning difficulty and those who need hospital transport only. Refer via routine pathway stating diagnosis and reason LVA is required in HES. |
| **ECLO** | *Katy Whitwell (RNIB)*Royal Blackburn & Burnley General HospitalsKaty.Whitwell@rnib.org.ukrnib.ecloblackburnandburnley@nhs.net*Please use RNIB Referral form, or letter detailing similar.* |
| **Local Voluntary / Community** | Galloways – see above.Blackburn and District Blind Society. Web: [bbsoc.org.uk](https://www.bbsoc.org.uk/) Email:mike.latham@bbsoc.org.uk Phone: 01254 698683 Mob 07422 696809Burnley & District Society for Blind & Visually ImpairedWeb: burnleyblindsociety.co.ukEmail: burnleyblindclub@hotmail.com*Mark Procter* on 07902 192066, or *Chris* on 07874 210772 |
| **Local Council** | [Blackburn w Darwen Council Sensory Impairment Team](https://www.blackburn.gov.uk/node/2635)Tel: 01254 587547Email: CLO@blackburn.gov.uk[Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)Tel: 0300 123 6720Email: csc.acscustomerservices@lancashire.gov.uk |

**L&SC Services to Support Patients with Sight Loss**

**West Lancashire**

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| **Community Low Vision Service** | Lead community provider: [**Primary Eyecare Services**](https://primaryeyecare.co.uk/)See appendix for participating practices, but also including;**Galloways Society (Sefton & West Lancs)**Primary care ophthalmic referrals via OPERAWeb: [galloways.org.uk](https://galloways.org.uk/)Email: referrals.galloways@nhs.net Phone: 01772 744 148Location: Various/Remote*Glen Sheader – Low Vision Lead* |
| **Hospital Low Vision Service** | **Adult and Paediatric Low Vision Service at****Mersey and West Lancashire Teaching Hospitals NHS Trust** Locations: Southport & Formby DGH & Ormskirk DGHPhone: 01704 704969*Karen Knowles (Lead Orthoptist)*karen.knowles2@MerseyWestLancs.nhs.ukReferrals: soh-tr.pink-team@merseywestlancs.nhs.uk*Please provide a letter or referral form* |
| **ECLO** | *Nicola Savage (RNIB)*Nicola.savage@rnib.org.ukLocation: Southport & Ormskirk DGHs *Please use RNIB Referral form, or letter detailing similar.* |
| **Local Voluntary / Community** | Galloways – see above. |
| **Local Council** | [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)Tel: 0300 123 6720csc.acscustomerservices@lancashire.gov.uk[Sefton Council](https://www.sefton.gov.uk/social-care/adults/) – Rehabilitation (ROVI) through Galloways |

**L&SC Services to Support Patients with Sight Loss**

**Blackpool, Fylde & Wyre**

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| **Low Vision Service** | Lead community provider: [**Primary Eyecare Services**](https://primaryeyecare.co.uk/)See appendix for participating practices, but also including;**N-Vision Low Vision Centre** – [link](https://nvision-nw.co.uk/services/low-vision-centre/) Primary care ophthalmic referrals via OPERAWeb: [nvision-nw.co.uk](https://nvision-nw.co.uk/)Email: info@nvision-nw.co.ukPhone: 01253 362696Location: Bosworth Place, Squires Gate, Blackpool, FY4 1SH*Bailey Pack (Low Vision Practitioner & Tech advice)**Stephanie Beasley (Low Vision Practitioner)**Brian Casey – Community Services Manager*brian@nvision-nw.co.uk*Paediatric Low Vision*Ensure children with low vision are known to paediatric ophthalmology and connected to the ECLO. |
| **ECLO** | *Linda Sethi (N-Vision)**Linda.sethi@nvision-nw.co.uk*linda.sethi@nhs.netN-Vision and Blackpool Victoria Hospital, FY3 8NR. |
| **Local Voluntary / Community** | N-Vision[nvision-nw.co.uk](file:///Users/Tom/Desktop/LEHN/Sight%20Loss%20%2B%20Low%20Vision%20Group/nvision-nw.co.uk)*The Princess Alexandra Care Home:* dedicated care and support for visually impaired people Tel: 01253 403091*Care Givers Service:*specialist home support that encourages independence and wellbeing Tel: 01253 362685 / 403091 |
| **Local Council** | Blackpool Council - Sensory Impairment Team*Tracy Elliott (Rehabilitation Officer Vision Impairment)*tracy.elliott@blackpool.gov.uk Tel: 01253 477757*Tracey Stott (Sensory Needs Officer)*tracey.stott@blackpool.gov.uk Fylde & Wyre Councils – via Lancashire County Council[Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)Tel: 03001236720csc.acscustomerservices@lancashire.gov.uk |

**L&SC Services to Support Patients with Sight Loss**

**Primary Care Optical Practices and Sight Loss Charities**

**Providing Community Low Vision Service through Primary Eyecare Services**

|  |  |  |
| --- | --- | --- |
| **Locality** | **Practice name** |  |
| Westmorland and Furness | Richard Haynes Opticians |  |
| Blackburn with Darwen | SUSAN HILTON OPTICIANS - BRIDGE STREET |  |
| Blackburn with Darwen | PETER WORDEN OPTICIANS (DARWEN) |  |
| Blackburn with Darwen | PETER WORDEN OPTICIANS (BLACKBURN) |  |
| Blackburn with Darwen | TYRRELLS AND EMBERY |  |
| Blackburn with Darwen | IDEAL EYECARE |  |
| Blackburn with Darwen | VISION EXPRESS (BLACKBURN) |  |
| Burnley | SPECSAVERS (BURNLEY) |  |
| Burnley | J BROWN LTD |  |
| Chorley | SUSAN HILTON OPTICIANS - BABYLON LANE |  |
| Pendle | JAMES BONTOFT OPTOMETRISTS |  |
| Preston | M J RYAN EYECARE LTD |  |
| Rossendale | BURGESS & WORDEN OPTICIANS |  |
| Rossendale | HATTONS & WORDEN OPTICIANS |  |
| Wyre | CLARE & HOWARD LTD |  |
| South Ribble | Longton Optical  |  |
| Hyndburn | BOOTS OPTICIANS (ACCRINGTON) |  |
| Ribble Valley | Stephen Taylor Opticians |  |
| Burnley | Eyesite Opticians |  |
| Westmorland and Furness | Bagot Opticians |  |
| South Ribble | Eyesentials Opticians |  |
| Wyre | FYLDE VISIONCARE LTD |  |
| Fylde | THOMPSON AND HARDWICK |  |
| Blackpool | L WOODHOUSE LTD |  |
| Blackpool | Wooding Opticians  |  |
| Blackpool | BLACKPOOL FYLDE AND WYRE SOCIETY FOR THE BLIND |  |
| Westmorland and Furness | VISION SUPPORT BARROW AND DISTRICT |  |
| Hyndburn | GALLOWAYS SOCIETY FOR THE BLIND - ACCRINGTON |  |
| Westmorland and Furness | SIGHT ADVICE SOUTH LAKES |  |
| Lancaster | GALLOWAYS SOCIETY FOR THE BLIND - MORECAMBE |  |
| South Ribble | GALLOWAYS SOCIETY FOR THE BLIND |  |
| Chorley | GALLOWAYS SOCIETY FOR THE BLIND - CHORLEY |  |
| Blackburn with Darwen | BUBBLE EYECARE - HOME VISITING OPTICIAN\* |
| Westmorland and Furness | OPTICAL HEALTH AT HOME\* |

Domiciliary provision\*

Note: This list was accurate on 01/04/2025 but is susceptible to change