

Discounted travel for NHS staff in England

Stagecoach Bus and NHS England have teamed up to offer all NHS Staff a 10% discount on their bus travel via the Stagecoach App.

From **1st January 2025**, NHS employees in England will be able to purchase 1 day, 7 day, 28 day, Flexi 5 and Flexi 10 tickets at a 10% discount.

How to access the tickets:

- Download the Stagecoach App from your device's store.
- Create an account using your NHS email address.
- Scan the adjacent QR code and click the link generated on screen.
- The scheme ID should auto-populate in the Stagecoach App. Click *Submit Scheme ID*.
- If the Scheme ID does not auto-populate enter the code: **BoQswKOZZr03WyuK**
- An email will be sent to your NHS email address with a 6-digit verification code. Enter this code into the *Verification Code* box in the Stagecoach App.
- Go to *"Buy Tickets"* and select your local area. The tickets will be shown with the 10% discount already applied.



Troubleshooting:

- You must sign-in with your NHS email address. Personal emails (Hotmail, Gmail etc) will not be accepted onto the scheme.
- If your local NHS email domain is not recognised. Please email our help-desk at corporate.ticketing@stagecoachbus.com to get it added to our approved list.
- The verification email may go to your junk folder.

The 'small print':

- Available via the Stagecoach App only, this offer is not available on-bus or online.
- Not available on single or return tickets.
- Tickets for **London** and **Manchester** are excluded due to TfL and TfGM franchising.
- Only Stagecoach products are available – multi-operator tickets are excluded.
- NHS employees in England **must log-in using their NHS email address**.
- Tickets are non-transferrable and may only be used by NHS employees in England.
- Standard Stagecoach terms and conditions and Conditions of Carriage apply.
- Where an existing Stagecoach / NHS deal already exists locally then this will continue to be available.

