

# Welcome



England  
North West

Medical Directorate  
Professional Standards Team

You are now included on the Performers List for England aligned to the North West Commissioning Region. NHS England North West is your local area team. We cover Greater Manchester, Cheshire & Merseyside and Lancashire & South Cumbria ICB areas. This information sheet will provide you with some useful information and links (page 1) and explain what is expected of you (page 2)

## What do you need to know?

Please get in touch with the NHS England NW Performers List Team if you have any questions about your Performers List status, using the PCSE portal, to contact an Optometric Adviser or if we can be of any other assistance. We are here to support you and will always do our best to assist.

Please include your GOC number so we can identify your records correctly

We aim to respond to your message within 5 working days– if you would prefer a telephone call, please let us know

Email the team at: [england.nwperformerslist@nhs.net](mailto:england.nwperformerslist@nhs.net)



### Who does what in the NHS

**NHS England:** Decision maker. Approves applications, removals and suspensions from performers list. Responsible for management of poorly performing practitioners under performers list regulations. Decides who may hold a GOS contract for sight testing services (until delegated to ICBs in 2023-24).

**NHSBSA (NHS Business Services Authority):** Processor of information. Runs approval system for Adult GOS4 claims. They also receive and processes applications for new practice GOS contracts and variations to existing GOS contracts

**PCSE (Primary Care Support England):** Processor of information. Processes GOS payment claims information including pre-notification of domiciliary visits (paper and eGOS). Collates information for performers list applications. Provides the portal for performers to keep their personal information up to date.

**Integrated Care Boards (ICBs):** Decision makers. Commission and manage contracts for optometric local enhanced services e.g. cataract direct referral, CUES, glaucoma repeat measures. From 2023-24 will manage the GOS sight testing service.

### Optometric Advisers

In North West we have a small team of practising optometrists who work for us part time and are available to offer clinical advice if needed. Please contact our advisers via our performers list team:

[england.nwperformerslist@nhs.net](mailto:england.nwperformerslist@nhs.net)

### Guide to General Ophthalmic Services

Making accurate Claims is a useful guide to interpretation of the GOS regulations in England [Making accurate claims in England \(aop.org.uk\)](#)

You might also want to look at The National Health Service (Optical Charges and Payments) Regulations 2013 No 461. [The National Health Service \(Optical Charges and Payments\) Regulations 2013 \(legislation.gov.uk\)](#)

### Local Optical Committees

Your local optical committee is a useful source of advice, guidance and support. They are your link to the new integrated care systems (formerly clinical commissioning groups or CCGs). Their websites contain useful advice including guidance about local referral pathways and enhanced services. They will be actively involved in the contracting of such enhanced services e.g. CUES, cataract direct referral and will be able to assist you if you wish to participate.

Cheshire: <https://www.loc-online.co.uk/cheshire-loc/>

Greater Manchester: <https://www.gmlocs.co.uk>

Lancashire & Morecambe Bay: <https://lmbloc.co.uk/>

Liverpool: <https://www.loc-online.co.uk/liverpool-loc/>

Merseyside: <http://www.centralmerseyloc.org/>

Pennine Lancashire: <https://www.loc-online.co.uk/pennine-lancashire-loc/>

Sefton: <https://www.loc-online.co.uk/sefton-loc/>

Wirral: <https://wirral-loc.weebly.com>

If thinking of doing some work in other areas links to the relevant LOC might be made via LOCSU <https://www.locsu.co.uk/>

# What do you need to do?

## Your PCSE record

You can access your Performers List record via the PCSE portal at <https://secure.pcse.england.nhs.uk/>

Guidance can be found at: <https://pcse.england.nhs.uk/services/performers-lists/ophthalmic-performers-list-for-england/>

- You must keep your personal details up to date -this includes change of personal and work address, contact details and name changes
- If you wish to leave the performers list you should give 3 months notice

## Performers List inclusion

REMEMBER: If you fail to complete your annual GOC retention and are removed from the register you will automatically be removed from the performers list

You will not be able to provide NHS GOS sight tests until you reapply and are approved to re-join the Performers list

The full process can take several weeks and follows the NHS England Policy <https://www.england.nhs.uk/publication/policy-for-managing-applications-to-join-the-england-performers-lists/>

## You must get in touch with NHS England if:

- You become subject to a GOC investigation (or any other regulatory body)
- You become subject to investigation by a current or previous employer or the NHSBSA
- If you are refused inclusion, have conditions imposed, suspended from or removed from any equivalent list elsewhere.
- You are convicted of a criminal offence in the UK (or elsewhere) or accept a police caution
- You have conditions imposed, or are suspended or removed from the GOC register
- You resign from the GOC register (e.g. due to retirement or maternity)
- If you have not provided services as a performer for 12 months or more. Under the Performers List Regulations, you can be removed from the Performers List for non-activity, however, this not a given and we would rather discuss options with you.

This is an abbreviated list. For the full list of notifications please see regulation 9 of [The National Health Service \(Performers Lists\) \(England\) Regulations 2013 \(legislation.gov.uk\)](https://www.legislation.gov.uk/uksi/2013/1211/section-9)

REMEMBER— we are here to support you

Please get in touch if you have any queries—there is no such thing as a silly question

Email the team at: [england.nwperformerslist@nhs.net](mailto:england.nwperformerslist@nhs.net) including your GOC number

